

2015 Joint Library Survey

1. Do you live in Benzie County?

- Answered: 295
- Skipped: 0

Full Time	65.76%	194
Part Time	20.00%	59
No	14.24%	42
Total		295

2. Township of Residence:

- Answered: 293
- Skipped: 2

Benzonia	41.64%	122
Homestead	12.29%	36
Joyfield	4.78%	14
Lake	10.92%	32
Platte	1.02%	3
Elsewhere in Benzie County	11.95%	35
Outside of Benzie County	13.99%	41
Don't Know	3.41%	10
Total		293

3. Age?

- Answered: 286
- Skipped: 9

17 and under	4.55%	13
18 to 29	4.20%	12
30 to 40	9.79%	28
41 to 60	22.73%	65
61+	58.74%	168
Total		286

4. Funding - Were you aware that the two main sources of operating funds for the two libraries are the Benzonia Township Millage and Court Penal Fines from five townships?

- Answered: 276
- Skipped: 19

Yes	43.12%	119
No	56.88%	157
Total		276

5. In the past year, I have used one or both libraries for (check all that apply):

- Answered: 274
- Skipped: 21

Books	89.05%	244
DVDs	52.55%	144
Newspapers	17.52%	48
Magazines	18.25%	50
Audiobooks on CD	23.36%	64
eBooks	9.12%	25
Homework	5.47%	15
Research	16.06%	44
Meetings	21.17%	58
Tutoring	1.46%	4
Adult Programs	21.17%	58
Children's or Teen Programs	14.23%	39
Job Search	4.01%	11
Wi-Fi	30.66%	84
Public Computer	28.47%	78
Loans from other Libraries	25.55%	70
Tax Forms	2.19%	6
Other	4.74%	13
Do not use the library	2.92%	8

6. Which of these 2 libraries do you use (check all that apply)?

- Answered: 266
- Skipped: 29
- Note: 99 indicated using both libraries

Benzonia Public Library	66.92%	178
Darcy Library of Beulah	68.05%	181
Neither	2.63%	7

7. I find the library's hours of operation:

- Answered: 271
- Skipped: 24

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average –
–	–	–	–	–	–	–
Benzonia Public Library	45.45% 105	39.83% 92	1.73% 4	12.99% 30	231	2.18
Darcy Library of Beulah	29.87% 69	47.19% 109	6.93% 16	16.02% 37	231	1.91

8. I find the library's selection of books:

- Answered: 269
- Skipped: 26

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	44.16% 102	36.80% 85	1.30% 3	17.75% 41	231	2.07
Darcy Library of Beulah	44.10% 101	37.99% 87	1.75% 4	16.16% 37	229	2.10

9. I find the library's selection of DVDs and/or audiobooks on CD:

- Answered: 262
- Skipped: 33

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	22.37% 51	32.02% 73	5.26% 12	40.35% 92	228	1.36
Darcy Library of Beulah	35.27% 79	24.11% 54	3.13% 7	37.50% 84	224	1.57

10. I rate the ease of locating library materials as:

- Answered: 272
- Skipped: 23

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	54.11% 125	27.71% 64	0.87% 2	17.32% 40	231	2.19
Darcy Library of Beulah	53.68% 124	27.71% 64	1.30% 3	17.32% 40	229	2.18

11. I find the availability and ease of use of public computers at the library:

- Answered: 259
- Skipped: 36

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	38.57% 51	17.49% 73	0.00% 12	43.95% 92	223	1.351
Darcy Library of Beulah	42.34% 94	13.06% 29	0.90% 2	43.69% 84	222	1.54

12. I find the availability and ease of use of Wi-Fi at the library:

- Answered: 251
- Skipped: 44

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	32.57% 71	13.76% 30	0.00% 0	53.67% 117	218	1.25
Darcy Library of Beulah	34.56% 75	15.21% 33	0.00% 0	50.23% 109	217	1.34

13. I find the number and quality of children's and/or teen programs:

- Answered: 248
- Skipped: 47

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	26.05% 56	10.23% 22	0.93% 2	62.79% 135	215	1.00
Darcy Library of Beulah	26.29% 56	10.33% 22	2.35% 5	61.03% 130	213	1.02

14. I find the number and quality of adult programs:

- Answered: 253
- Skipped: 42

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	27.44% 59	18.60% 40	2.79% 6	51.16% 110	215	1.22
Darcy Library of Beulah	29.86% 66	19.91% 44	3.62% 8	46.61% 103	221	1.33

15. I find the knowledge and helpfulness of the staff:

- Answered: 268
- Skipped: 27

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	79.91% 179	6.70% 15	0.45% 1	12.95% 29	224	2.54
Darcy Library of Beulah	72.29% 167	12.55% 29	3.03% 7	12.12% 28	231	1.45

16. I find the library's services such as loans from other libraries, book/author suggestions, tech support, and reference assistance:

- Answered: 266
- Skipped: 29

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	57.78% 130	14.22% 32	0.00% 0	28.00% 63	225	2.02
Darcy Library of Beulah	49.12% 111	18.14% 41	1.77% 4	30.97% 70	226	1.85

17. I rate the library's comfort and cleanliness as:

- Answered: 269
- Skipped: 26

–	Excellent	Satisfactory	Unsatisfactory	No Opinion	Total	Weighted Average
–	–	–	–	–	–	–
Benzonia Public Library	74.89% 167	12.11% 27	1.35% 3	11.66% 26	223	2.50
Darcy Library of Beulah	77.25% 180	9.87% 23	2.58% 6	10.30% 24	233	2.54
